



**Dr. Karla Cunningham**  
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### 24 Hour Cancellation Policy

We realize that emergencies and other scheduling conflicts arise and are unavoidable. However, advance notice allows River's Edge Veterinary Hospital to fulfill other patient appointment needs and to keep our schedule flowing efficiently.

This policy is in place out of respect for our patients and staff. Cancellations with less than 24-hour notice are difficult to fill. By giving last minute notice or no notice at all, you prevent another client from being able to schedule an appointment at that time and leave a hole in the Doctor's schedule.

Please provide our office with 24-hour notice to change or cancel an appointment. Patients who fail to arrive for a scheduled appointment or do not provide 24-hour notice to change a scheduled appointment may be responsible for a \$50 service charge. This charge must be paid on or before the next scheduled appointment.

Thank you for providing our office and our patients with this courtesy.

I have read, understand and agree to abide by the above policy.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature